



Payments with CardPointe Services

Payment processing is finally here! With the release of Smart Service version 103, users have the ability to obtain and integrate a CardPointe merchant account with Smart Service. This new feature allows the collection and processing of payments both within Smart Service and from the field. (Enhancements #6689, 6650, 6665)

Both QuickBooks Desktop and QuickBooks Online (U.S. and Canadian) versions will support this new feature which will create payment records directly within QuickBooks. To get started with this new feature, please contact us at (888) 518-0818 and let us know you're interested! The primary functions of this new feature include:

- ✓ Store and process payments through Smart Service
- ✓ Collect and process payment via iFleet
- ✓ Create payment history for successful and unsuccessful transactions
- ✓ Issue refunds and credit memos

A new payment tab has been added to job records to store current and previous payments. Any card numbers stored in Smart Service will be encrypted for security and a security token will be issued when the card is used again.

To sign up for CardPointe Services, please contact your sales rep at (888) 518-0818. Businesses wishing to use CardPointe Services must be [PCI Compliant](#) to receive these features.

Other Enhancements

1. Smart Leads users now receive an error message when the connection to your website form is lost. (Enhancement #6677)