



A New Design

This new version of Smart Service comes complete with a new look! We've given the user interface a facelift and updated our version of Access Runtime to provide stability and speed. (Enhancement #6136)

1. The Dashboard has received a facelift and has replaced the home screen as the default screen for Smart Service users. You will require the "Allow Dashboard" permission to view this screen. Users without access to the dashboard will open to the office screen instead. (Enhancement #6458)
2. Redesign of the office screen for Smart Service. The office screen now contains administrative functions from the home screen such as phone calls, reminders, and more in a convenient map layout.
3. Companies have the ability to set a database theme via "Change Color Scheme" in settings. A restart of the program is required to change color schemes.
4. Our Microsoft SQL Server version has also been updated to SQL Server 2012, providing even more efficiency.
5. Using Microsoft Access Runtime 2010 provided new fixes and improvements over previous version of Access Runtime. We have also updated Sagekey to 2010.

Other Enhancements

1. Switched phrasing for the permissions "Disable access to contacts" and "Disable access to reporting" to a more user-friendly description. (Enhancement #6192)
2. Adjusted the primary sort for history records to sort by start date and time. (Enhancement #6276)

Resolved Issues

1. QBO users have the option to enable/disable job instructions sending to invoices by toggling "Enable message displayed on invoice" from Settings. (Issue #6026)
2. Resolved an issue where jobs could not be removed from the schedule if already listed on the waiting list. (Issue #5333)
3. Fixed an issue where the "Chg" field on printed work orders displayed ### in preview. (Issue #6497)
4. Corrected an issue where the filters in Contacts Search would not function unless an item was searched for. (Issue #5827)
5. Fixed an issue where prospect job type reports sourced data from standard job item reports. (Issue #6253)
6. Resolved an issue where users could add non-functional options to the 'How to Bill' dropdown in the Service Agreement Module. (Issue #6320)
7. Corrected an issue which resulted in the location/job hierarchy displaying out of order. (Issue #6357)
8. Fixed an issue where the job ID would be displayed when creating a job. (Issue #6359)
9. Resolved a display issue in assets when using the tab key. (Issue #6402)

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10. Corrected an issue with the zoom function for item descriptions. (Issue #6405)
11. Fixed an issue preventing users from pulling price levels from QuickBooks. (Issue #6407)
12. Resolved an issue where summary print previews for customer work order. (Issue #6421)
13. Corrected grammatical issues within the UI. (Issue #6463)
14. Added the customer's name on scheduler reminders for convenience. (Issue #6283)
15. Fixed the calculation for contract amounts for the Service Agreement Module. (Issue #6335)
16. Resolved an issue where Canadian customers would receive an error regarding sales tax when running "Get Lists" function. (Issue #6350)
17. Fixed an issue where QBO users couldn't authorize Smart Service to access their company file. (Issue #6365)
18. Corrected an issue where Smart Routes users received an error when routing two customers with the same address. (Issue #6366)
19. Resolved a SSL security error with Microsoft Access 2010 Runtime. (Issue #6408)